

**TEXAS BEHAVIORAL HEALTH EXECUTIVE COUNCIL**  
**3rd QUARTER MEASURES**  
**FY 2025**

Number of Licenses Renewed (from ald12)

LSSP	531
LIC	701
LPA	89
LPC	3667
MFT	523
LBSW	338
LMSW	1458
LCSW	1903
AP	8

Total 9,218

Number of Licenses Issued (from ald11 and BO)

LPA	13
PLP	135
LIC	112
LSSP	18
LPCA	618
LPC	152
LPC Upgrade	642
MFTA	43
MFT	58
MFT Upgrade	61
LBSW	36
LMSW	452
LCSW	244
LMSW Upgrade	16
LCSW Upgrade	296
TEMP SW	5

Total 2,901

Number of Complaints Resolved (from BO report)

LP/LPA	20
LSSP	3
LPC	107
MFT	7
SW	30
Total	167

Percent of Complaint Resolved Within Six Months (from BO report)

1 <sup>st</sup> Qtr	23/69 =	34%
2 <sup>nd</sup> Qtr	93/193 =	49%
3 <sup>rd</sup> Qtr	86/167 =	52%
4 <sup>th</sup> Qtr		
YTD	202/429 =	47%

Percent of Complaints Resolved resulting in Disciplinary Action (from BO report)

1 <sup>st</sup> Qtr	14/69 =	20%
2 <sup>nd</sup> Qtr	21/193 =	11%
3 <sup>rd</sup> Qtr	22/167 =	14%
4 <sup>th</sup> Qtr		
YTD	57/429 =	14%

Average Time for Complaint Resolution (from BO report)

1 <sup>st</sup> Qtr	21,386 days to resolve 69 complaints = 309.94 days
2 <sup>nd</sup> Qtr	55,592 days to resolve 193 complaints = 288.04 days
3 <sup>rd</sup> Qtr	50,292 days to resolve 167 complaints = 301.15
4 <sup>th</sup> Qtr	
YTD	127,270 days to resolve 429 complaints = 296.67 days

Number of Complaints Pending (from BO report)

682

Closed	9
File at SOAH	1
ISC Scheduled	19
Legal Review	440
NOV Sent	14
Under Investigation	199


Average Time for Application Processing (from BO report) (**Bold averages only**)

1 <sup>st</sup> Qtr	77,170 days to process 2,589 applications =	29.81 days
2 <sup>nd</sup> Qtr	88,664 days to process 2,778 applications =	31.92 days
3 <sup>rd</sup> Qtr	86,730 days to process 2,806 applications =	30.91 days
4 <sup>th</sup> Qtr		
YTD	252,564 days to process 8,173 applications =	30.91 days

<b>LPA Initial</b>	<b>1521 days to process 36 applications =</b>	<b>42.25</b>
LPA Final	2189 days to process 13 applications =	168.39
<b>LIC Initial</b>	<b>6691 days to process 153 applications =</b>	<b>43.74</b>
LIC Final	11921 days to process 112 applications =	106.44
<b>LSSP</b>	<b>768 days to process 18 applications =</b>	<b>42.67</b>
<b>Temp LIC</b>	<b>554 days to process 19 applications =</b>	<b>29.16</b>
<b>LPC Initial</b>	<b>13007 days to process 152 applications =</b>	<b>85.58</b>
<b>LPCA Initial</b>	<b>18482 days to process 618 applications =</b>	<b>29.91</b>
<b>LPC Upgrade</b>	<b>6347 days to process 642 applications =</b>	<b>9.89</b>
<b>MFT License</b>	<b>4984 days to process 58 applications =</b>	<b>85.94</b>
MFTA License	6604 days to process 43 applications =	153.59
<b>MFTA Upgrade</b>	<b>1453 days to process 61 applications =</b>	<b>23.82</b>
<b>SW License</b>	<b>9589 days to process 418 applications =</b>	<b>22.94</b>
<b>SW OOS License</b>	<b>16591 days to process 314 applications =</b>	<b>52.84</b>
<b>SW Upgrade</b>	<b>6654 days to process 312 applications =</b>	<b>21.33</b>
<b>Temp SW License</b>	<b>89 days to process 5 applications =</b>	<b>17.80</b>

- Those in **BOLD** are the applications we have more control over (i.e. we are not waiting for them to take and pass a national exam).

Calculations reviewed by:

  
6/17/25

Date: